JANATA BANK PLC.

Branch Name : .....

Dispute Claim Form

Date :

Dispute Transaction Details	
Card Holder Name	
Card Number (First 6 & Last 6 digit)	☐☐☐☐☐☐ ******** ☐☐☐☐
Account Number (13 digit online no.)	
Dispute Amount	
Transaction Type	☐ ATM ☐ POS
Transaction Date	
Transaction Time (hour:min)	
Acquiring Bank Name (ATM/POS)	
Merchant/Shop Name (for POS)	
Transaction Description (if any)	
Card Holder Mobile Number	

Yours faithfully

Signature

Note: Please fill up this form and send mail to **cmddispute@janatabank-bd.com**

Janata Bank PLC. Head Office Dhaka IT Service Management Department